



City of Superior Wastewater News

**Environmental Services
Division of Public Works**
51 East 1st Street
Superior, WI 54880
715-394-0392

Wastewater Hotline:
715-395-5833

www.ci.superior.wi.us/esd

Disposal Guide Fluorescent Bulbs, Thermometers, and Thermostats

These items contain mercury and should never be thrown in the trash. Bring them to the Environmental Services Division of Public Works at 51 E 1st St for disposal free of charge.

If you bring in your old thermostat—we have free non-mercury containing thermostats in limited supply for replacement.

Pharmaceuticals

Bring old or unwanted medications to the Superior Police Department for proper disposal.

Frequently Asked Questions:



How often will I receive a bill for sewage?

You will receive quarterly invoices based on the schedule below:

April—your bill will be for January, February, and March readings

July— your bill will be for April, May, and June readings

October—your bill will be for July, August, and September readings

January—Your bill will be for October, November, and December readings

Will I still be receiving a stormwater bill too?

Yes. Currently stormwater is billed two times per year. Stormwater bills follow the schedule below:

January—your bill is for July through December

July— your bill is for January through June

Why aren't you combining the stormwater and sewage bills together?

We are planning on billing stormwater and sewage together in the future with software enhancements. Watch for updates on our website www.ci.superior.wi.us/sewage and in the newsletter.

Can I pay my bill online or by phone with a credit card?

We will be able to accept online payments soon. Look for more information in your July stormwater bill!

What do I do if I think my usage is incorrect?

The usage fee is calculated directly from the readings that we receive from Superior Water Light and Power. If you feel your readings are incorrect, you may contact Superior Water Light and Power at 715-394-2200. Your next sewage bill will automatically be corrected with the next usage reading received.

What do I do when my tenant moves out during the quarter?

Make sure a final meter reading is taken. If the tenant has not called to have this done, please do so. Request a twelve month history from Superior Water Light and Power as soon as the final meter reading has been taken. There is a spreadsheet available on our website to help you prorate your tenant's charges at www.ci.superior.wi.us/sewage.

What do I do if I think I should have a sewage credit because of a broken pipe or if I have excessive usage in the summer for gardening?

See our website at www.ci.superior.wi.us/sewage for the sewage credit policy and a form that you can fill out if you need a credit. You may also call us at 715-395-5833 for more information.

Where can I get more information?

Visit our website at www.ci.superior.wi.us/sewage or call us at 715-395-5833.

Tour De Water

August 15, 2014—9:00 a.m.

This free 2.5 hour bus tour will take participants to 5 stops in Superior that show practices to slow down stormwater, reduce and clean runoff, and help keep Lake Superior clean. Call 715-394-0392 to register. Space is limited!

Don't Let it Drip

Did you know that just one drip from your leaky faucet Every second can add up to 5 gallons of wasted water per day?

Check your faucets and showerheads regularly to save water. Don't forget to check your outside faucets too!

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Save a Stamp

Walk over or drive up and drop-off your payment in the City of Superior payment box outside of the Government Center located at 1316 N 14th St.

Did You Know?

Wastewater thought the City of Superior is conveyed through approximately 80 miles of sanitary sewers and 60 miles of combined sewers to the treatment facility located at 51 E 1st St.

Primary Wastewater Treatment began in Superior in 1956.

At that time discharged water was about 50% clean.

Secondary Wastewater Treatment was added in 1975.

Discharge water is now about 99% clean.



Save Time & Water

Direct the rainwater collected from your roof & downspouts to water the plants & shrubs in your yard so that you don't have to!

On the "Lighter" Side

In 2012, an ultra-violet disinfection process was installed at the main wastewater treatment plant. The process relies on the discharge of electromagnetic energy from a source (lamp) and absorption by an organism's cellular material. The electromagnetic energy disrupts the cells' genetic material preventing replication of microorganisms.

Need Someone to Give a Presentation to Your Group?

Contact us. We do group presentations on topics such as: rain barrels, proper disposal quick tips, mercury and your health, and more. Call for information at 715-394-0392.

Interested in a Tour?

Take a tour of the Wastewater Treatment Plant and learn how wastewater is cleaned before being discharged into Lake Superior. Contact us at 715-394-0392 for more information.

Water Saving Tip:

Have left over ice from your summer parties & barbecues? Pop the left over ice cubes into planters & hanging baskets to give your plants a drink without having to get out the hose!