

FACE COVERINGS FAQ

FOR CITIZENS



When do I need to wear a face covering?

Face coverings are required in all indoor areas accessible to the public and while riding in any public bus or taxicab. This includes, but is not limited to: restaurants and taverns, retail businesses, gyms, fitness centers, sports facilities, and entertainment venues.

Do I need to wear a face covering outdoors?

No, the resolution only requires masks for indoor spaces accessible to the public.

What if I cannot wear a face covering due to a health condition, or mental or physical disability?

When entering a business where a mask would be required, inform an employee that you have a health condition or disability that prevents you from wearing a mask. You do not need to provide documentation or more detail.

Should I wear a face covering at the gym?

Yes, you should wear a face covering at the gym when you are within 6 feet of other patrons. If you can maintain more than 6 feet between you and all other patrons, you do not need to have a face covering on.

I need a face covering- where can I get one?

Please check with your local grocery store, pharmacy, or box stores. If you cannot locate a face covering you can contact the Mayor's Office at mayor@ci.superior.wi.us.

Can I make my own face covering?

You can make your face covering easily at home by using a scarf, bandana or other cotton cloth. There are a number of easy "do it yourself" videos and instructions available online to help you make your own cloth face covering at home.

How is the resolution enforced?

Violation of this resolution is not a criminal offense. However, any individual who is not wearing a face covering (unless exempt) must be asked to leave by the business. If the individual refuses to leave, the business can call the Superior Police Department at 715-395-7234 and report the individual for trespassing.

FACE COVERINGS FAQ

FOR BUSINESSES



Are businesses required to provide face coverings?

Businesses are not required to provide its patrons with face coverings. The business can provide face coverings for free or at a nominal cost if they wish, or ask individuals to leave until they can return with a face covering.

My organization needs face coverings – how can we get them?

If your business needs help locating face coverings please contact the Mayor's Office at mayor@ci.superior.wi.us.

What do I do if someone enters my business without a face covering?

Your business can ask the individual to please put on a face mask, and provide them with the options your business has in place. If your business is supplying face coverings you can provide them with one, or you may ask them to leave until they can return with a face covering. If the individual refuses to leave, you can call the Superior Police Department at 715-395-7234 and they will come enforce the resolution.

If someone tells me they have a health condition, or mental or physical disability that prevents them from wearing a face covering, do I need to ask for documentation?

You do not need to ask for further documentation if an individual informs you they cannot wear a face covering due to a health condition or mental or physical disability. Individuals are not required to provide documentation, and should be left to continue their business.

I own/operate a restaurant or tavern. What does this mean for my business?

If an individual is entering your establishment for the purpose of eating or drinking, they do not have to wear a face covering. If your establishment also has meeting/event space, individuals should wear face coverings if they are not eating or drinking. For example, if a meeting is being hosted at a restaurant in a private room and no food is being served at the meeting individuals should wear a face covering, but if the meeting is serving food then a face covering is not needed.

How is the resolution enforced?

Being in compliance with this resolution is mandatory for businesses to continue to receive economic incentives and to maintain their license with the City of Superior. If a business fails to comply with the resolution, this is grounds for denial, revocation, or rejection of licensure, grants, awards, or other incentives for up to one year from the expiration of this resolution.